GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI DIRECTORATE OF EDUCATION: CARE TAKING BRANCH ROOM NO. 9-A, OLD SECTT., DELHI - 54. TEL. 23890300

No.F. 10(34)/CTB/sec/11-12/ 144

Dated: 23 5 12

SHOW CAUSE NOTICE

Whereas, M/s Ex-Man Raghav Security Service Pvt. Ltd. has been awarded the contract for providing the security services in the Government schools/offices in Directorate of Education w.e.f. 16/09/2011 as per terms and conditions of the tender.

Whereas, various complaints have been received from the under mentioned Principals/HOSs of Government Schools with brief contents of complaint where the security services are being provided by the firm. Copies of the complaints are enclosed for ready reference.

S. No	Name of School with ID	Brief contents of complaint
1	SBBM GSV, Shankaracharya Marg, Delhi (1207008)	The firm changed the guard without any information and the new guard not performing their duties well. A Guard namely Khan Chand performing duty continuous 16 hours duty for last one week
2	GGSSS Nathu Pura Burari, Delhi (1207111)	Deployed guards do not perform their duty well. Some incident like theft cases are also occurred in the school.

With the above act of misconduct the firm M/s Ex-Man Raghav Security Services Pvt. Ltd. has violated the terms and condition of award of contract and the agreement signed by the firm.

Now, therefore, M/s Ex-Man Raghav Security Services Pvt. Ltd. is hereby directed to explain their position as to why not penal action including forfeiting of the performance security and debarring/blacklisting the agency be taken against the firm. Their reply should be sent with five days of receipt of this SCN, failing which further action in the matter shall be taken ex-parte.

DEPUTY DIRECTOR OF EDUCATION (CTB)

M/s Ex-Man Raghav Security Service Pvt. Ltd., 212 Laxmi Chambers, D-223, Laxmi Nagar, Delhi-92

No.F. 10(34)/CTB/sec/11-12/ 164 Copy for information to :-

Dated: - 23/5/12

- P.S. to Pr. Secretary (Education) 1
- P.S. to Director (Education)
- HOS concerned with the request to submit the action taken report of complaint and status 3 of releasing of payment to the firm till date.
- OS (IT) with the request to upload the same on the link security & sanitation of the website of the Directorate of Education.

Guard file. 5.

DEPUTY DIRECTOR OF EDUCATION (CTB)