GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI DIRECTORATE OF EDUCATION: CARE TAKING BRANCH ROOM NO. 9-A, OLD SECTT., DELHI – 54. TEL. 23890300

No.F. 10(34)/CTB/sec/11-12/

Dated: 18-04-12

SHOW CAUSE NOTICE

Whereas, M/s Sarvesh Security Services Pvt. Ltd. has been awarded the contract for providing the security services in the Government schools/offices in Directorate of Education w.e.f. 16/09/2011 as per terms and conditions of the tender.

Whereas, various complaints have been received from the under mentioned Principals/HOSs of Government Schools with brief contents of complaint where the security services are being provided by the firm. Copies of the complaints are enclosed for ready reference.

S. No	Name of School with ID	Brief contents of complaint
1	SKV Gazipur, Delhi (1002184)	The services of deployed guard are far from satisfactory. HOS has also informed that on one night no guard was found present on duty.
2	GBSS Kondli Gharoli, Mayur Vihar Ph-III, Delhi-96 (1002263)	Services of the security is not satisfied
3	RSKV East Vinod Nagar, Delhi-91 (1002028)	HOS informed that the firm has submitted the bill from the month of December, 2011 for releasing the payment. They have also informed that a theft has occurred in the month of December, 2011 and request to how the matter sort-out and release the payment.

With the above act of misconduct the firm M/s Sarvesh Security Services Pvt. Ltd. has violated the terms and condition of award of contract and the agreement signed by the firm.

Now, therefore, M/s Sarvesh Security Services Pvt. Ltd. is hereby directed to explain their position as to why not panel action including forfeiting of the performance security and debarring/blacklisting the agency be taken against the firm. Their reply should be sent with five days of receipt of this SCN, failing which further action in the matter shall be taken ex-parte.

(AJAY KUMAR)

DEPUTY DIRECTOR OF EDUCATION (CTB)

M/s Sarvesh Security Services Pvt. Ltd., 413, Pocket -E, Mayur Vihar, Phase-II, Delhi-91

No.F.10(34)/CTB/sec/11-12/

Dated:- (8-04-12-

- P.S. to Pr. Secretary (Education)
- 2. P.S. to Director (Education)
- HOS concerned with the request to submit the action taken report of complaint and status
 of releasing of payment to the firm till date.
- CS (IT) with the request to upload the same on the link security & sanitation of the website of the Directorate of Education.

5. Guard file.

DEPUTY DIRECTOR OF EDUCATION (CTB)