## GOVT, OF NATIONAL CAPITAL TERRITORY OF DELHI DIRECTORATE OF EDUCATION: CARE TAKINGO BRANCH ROOM NO. 9-A, OLD SECTT., DELHI - 54. TEL. 23890300

No. F.1/115/CTB/Sanitation/11-12 / 1035 SHOW CAUSE NOTICE

Dated: 9[1]13

Whereas, M/s Sympoh Marketing Pvt. Ltd. has been awarded the contract for provide the Sanitation work in the school, Directorate of Education w.e.f. 01/05/2011 as per terms and conditions of the tender.

And whereas, it has been reported by the Principal/HOS of the Schools (As per copies of complaint are enclosed for reference) where the sanitation services is being regarding unsatisfactory services/inadequate provided by the said firm staff/inadequate cleaning materials have been reported by the following HOS.

S.No	School I.D	Name of School	Name of firm	Date of Complaint
1	1821022	GSKV, Samalka, ND	M/s Sympoh Mktg (P) Ltd.	17.10.2012
2	1821206	G Co-ed. SSS, Sec-VI(Site-I), Dwarka, ND-75	M/s Sympoh Mktg (P) Ltd.	07.11.2012, 16.11.2012 & 04.12.2012
3	1821026	SKV, Chhawla, ND-71	M/s Sympoh Mktg (P) Ltd.	19.11.2012
4	1925049	GGSSS, Joga Bai, Batla House, Okhla, ND-25	M/s Sympoh Mktg (P) Ltd.	06.12.2012
5	1925040	SKV, Tughlakabad Village, ND-44	M/s Sympoh Mktg (P) Ltd.	06.12.2012, 13.12.2012 & 31.12.2012

And whereas, the School Authorities have been complaining to the firm from time to time but of no use.

And whereas, the above act of misconduct by the firm M/s Sympoh Marketing Pvt. Ltd, has violated the terms and condition of award of contract and the agreement signed by the firm.

Now, therefore, M/s Sympoh Marketing Pvt. Ltd, is hereby directed to explain their position as to why not penal action including forfeiting of the performance guarantee and debarring the agency be taken against the firm. The reply should reach the u/s within seven days of the receipt of this SCN, failing which it will be presumed that the firm has nothing to say in this regard and action will be taken without any further communication.

M/s Sympoh Marketing Pvt. Ltd. 4658-A, Ansari Road, 21 Darya Ganj, New Delhi-110002

(V.S. YADAV)

Dy. EDUCATION OFFICER(CTB)

Encl:- As above Copy for information to:-

P.S. to Director (Education).

HOS, concerned to report present status of sanitation in the school immediately 2. to pursue the matter.

O.S. (IT) with the request to upload the letter on the Security & Sanitation website of the Directorate. 0.1.7013

Concerned agencies 4.

5. Guard File. (V.S. YADAV)

Dy. EDUCATION OFFICER(CTB)