DIRECTORATE OF EDUCATION
GOVT. OF NCT OF DELHI
IT BRANCH, OLD PATRACHAR BUILDING,
LUCKNOW ROAD, TIMAR PUR, DELHI-110054

<u>EXPRESSION OF INTEREST</u>

Expression of Interest EOI for "Software Design, Development, Implementation, Training and Maintenance of Software in School Education in Delhi ".

The Directorate of Education (DOE), Govt. of NCT of Delhi is desirous of implementing a seamless MIS system to integrate entire data relating to students, teachers, academic achievements, scholarships and other school related matters to students and teachers. The availability of information for improved the decision making and ensuring accountability and efficiency in school education.

Detailed EOI may be downloaded from http://edudel.nic.in. The Expression of Interest should be submitted by 15:00hrs on 22/09/2017.

(K. MURUGAN)
Joint Director (IT)
Directorate of Education
Govt. of NCT of Delhi
Tel.: 011-23814151
Email: jditedu.delhi@gov.in

Directorate of Education, Govt. of NCT Delhi

<u>EXPRESSION OF INTEREST</u>

The Directorate of Education(DOE) is the largest Department of Govt. of NCT of Delhi with more than 50,000 employees working in different field units (1011 Schools, 211 Aided Schools, 29 Zones, 13 Districts, 4 Regions and various Branches at HQ as well as SCERT, DIET and UEEM) geographically spread out all over Delhi. In such a huge setup, timely communication with the field units, dissemination of information to field units, compilation of data from field units and effective monitoring of the functioning of the units becomes the most challenging task. Transparency and accountability in the system is often seen as a key challenge in the traditional system of governance as followed currently. In fact, maintaining proper information of approximately 50,000 employees and 17 lakh students through manual system is subjective to various errors and data loss while transmission.

In addition to above, UDISE online data is collected/ processed/ tabulated and made available to various branches of DoE. UDISE data is also transferred online to NUEPA. CBSE results of class X and XII are also processed/ analyzed by MIS and various reports are made available to Pr. Secretary (Education), Director (Education), Spl. Directors(Education), Addl. Directors (Education) including all Branch Officers.

The following Online Modules are already functioning in the department:-

Personnel, Online Attendance, Post Fixation, Finance, Payroll, File Track, Library Management System, Vigilance, AERU, Estate, VKS, CEP (Data Entry Operator & IT Assistant), ACP/MACP, ACR, APAR, Grievances, SMC(School Management Committee), MDM(Mid-Day Meal), Court Cases, Inspections, Recruitment, Swachh Bharat Abhiyan, Student, Online Admissions (Plan / Non-Plan Online Admission), SIS / UDISE, SSA-Monitoring of all Interventions and Activities undertaken.

Every Module has an Enforcement Mechanism to ensure Universal compliance. At least one mandatory form has been linked with every module to serve as an Enforcement Tool. e.g. Employee Module has Payroll generation as Enforcement Mechanism so that Payroll of an employee can be generated if and only if all the particulars including Name, Date of Birth, Place of Posting, Post etc. are correctly filled. For Finance Module, Sanction Order has been devised as an Enforcement Mechanism. For Court Module, issue of Online BTF serves as an Enforcement Mechanism.

SSA is monitoring the comprehensive information with respect to all schools in Delhi.

- Through module each & every detail of all recognised schools in Delhi (viz. DoE, MCD, NDMC, DCB, DSW, KVS, JNV, Jamia Melia Islamia, Private Aided and Unaided) are captured.

- It takes the information like year of establishment and funds provided by government, etc.

- School Building infrastructure, Type of school buildings, No of class rooms in good and bad conditions, the toilet facilities and its description etc.

- Teaching and non teaching staff details.

- This module takes different types of student's enrolment entries, like age wise student enrolment, category wise student enrolment, medium wise enrolment, new admission and transfer cases and readmissions.

- Incentives provided to the students of different categories, Examination Results.

Expression of Interest

The Directorate of Education is desirous of implementing a seamless MIS system to integrate entire data relating to students' academic achievements, teachers', scholarships and other school related matters student-wise, so as to improve the availability of information for improved decision making and ensuring accountability and efficiency in school education.

The department seeks expression of interest and the technical presentation from Industries, possessing the below mentioned experience pre-qualifications so as to be able to design the project requirements.

1. <u>**Invitation**</u>

Expression of Interest is hereby invited from interested entities to implementing a seamless MIS system to integrate entire data relating to students' academic progress, achievements, teachers', scholarships and other school related matters student-wise, so as to improve the availability of information for improved decision making and ensuring accountability and efficiency in school education.

2. <u>SCOPE OF THE WORK</u>

The Directorate of Education is desirous of implementing a seamless MIS system to integrate entire data relating to students' academic achievements, teachers', scholarships and other school related matters student-wise, so as to improve the availability of information for improved decision making and ensuring accountability and efficiency in school education.

- Cloud based Platforms
- A software product catered to the exclusive needs of the Directorate of Education which is able to assimilate all available information in the existing modules and generate the MIS reports, non-compliance reports, dash boards etc. as required by the Directorate of Education. The software designs must be capable of being use both in the app of the smart phones/Tablets as well as on computers based operating systems.
- The vendors to provide training to 500 Master Trainers and to hand hold the training process of 50,000 teachers across the time period of one year.
- To provide a team of atleast 25 of IT experts at HQ and Distt. Level.

- To use those IT platforms, so as to enable purchase of tablets/cost effective device and to hand hold to the departments for the next 03 years on software issues.

- Secure human resource, hardware, content and software licenses etc.

- Undertake special Educational related initiatives.

- Disseminate DOE interventions and results.

- **e-learning:** Create, curate and license e-content, Mapping of e-content to curriculum, Provide training on use of technology and etc

- Preference will be given to that software which are compatible with and provide linkage to existing and proposed MHRD, GOI software portal.

3. Eligibility& Evaluation Criteria

3.1 The Expression of Interest (EOI) is invited from organisations which meet the following eligibility criteria and documentary evidence must be submitted:

a) The vendor should be registered in Indian Company Act-1956.

b) The vendor should have valid Registration Certificate, Service Tax Registration Certificate or PAN.

c) The Vendor should have a minimum average annual turnover of Rs. 30.00 Crores in each of the last 3 financial years i.e. from 2014-15, 2015-16 & 2016-17.

d) The consortium of maximum two vendors may be allowed(with lead bidder fulfilling all the criterias).

e) The Vendor should have existence in India for more than 3 years.

f) The vendor shall have their branch office in Delhi/NCR.

g) The vendor shall have more than five(05) IT/ITES projects in field of Education services in India in minimum 1000 schools in the last 3 years. The preference shall be given to vendors who have executed/executing ICT Project including MIS as a scope.

h) Vendor should be able to demonstrate their experience in the specified areas by submitting:

i. Details of projects undertaken in the education sector. The details should give a year wise break up of number of projects done, impact achieved, budget utilised and number of students/teachers/beneficiaries targeted along with brief details of the various projects.

ii) Details of previous partnerships. The details should include: Name of partner, Contact details, Nature of partnership, Project Outcomes, any other relevant information.

iii) Documented Success Stories.

iv) 3rd Party Evaluations/Reports/Research Paper Published.

h) The vendor must not have been declared insolvent/ bankrupt or should not have filed for insolvency/ bankruptcy or in the process of being declared bankrupt before any designated authority.

i) The vendor should not have been blacklisted by any of the State/Central Government or organizations of the State/Central Government in India in the past three years.

j) A power of attorney / Board/ partnership resolution in the name of the person signing the EoI by Vendor(s).

4. Documents/Details to be submitted

The EOI shall be submitted in the format given hereunder along with the necessary documents/certificates in support of the eligibility criteria specified therein. The documents are to be signed by authorised signatory.

5.Submission of EOI

Interested entities would be also required to submit hard copy of proposal documents as a spiral bound book (signed and stamped on all pages) and would send it to the below mentioned address:
To,
    Mr. K. Murugan,
    Joint Director (IT)
    Directorate of Education
    Tel.: 011-23814151
    Email: jditedu.delhi@gov.in

The Envelope should contain the heading as: "Expression of Interest EOI

for "Software Design, Development, Implementation, Training and

Maintenance of Software in School Education".

6.Evaluation Process

The proposals so received will be evaluated by the Technical Committee constituted by DOE. The shortlisted vendors will be called for presentation.

The final shortlisted vendors shall only be issued RFP for further participation.

Any further details or clarifications needed will be given by the Contact Person specified herein.

7. Other Relevant Information

- There is no fee for participating in this EoI.
- Note that this is not a Request for Proposal (RFP). The evaluation of the proposals will be done by a Committee constituted by DOE, whose decision shall be final.
- DOE reserves the right to accept or reject the EoI from any applicant without assigning any reason whatsoever.
- The Expression of Interest submitted by the proposer shall be valid for a minimum period of 180 days.
- DOE may ask for any other information from the proposers during the process of screening.
- Any amendments/addition/correction to the EoI will be published through the website which will be binding as if it is contained in this EoI.
- For the new ventures and innovative proposals, the eligibility criteria may be relaxed by the Committee depending on the quality of the proposal. The decision of the Committee in this regard will be final.

8.Contact Person

For any further details or clarifications, please contact :

Mr. K. Murugan,
Joint Director (IT)
Directorate of Education
Tel.: 011-23814151
Email: jditedu.delhi@gov.in

Format for Expression of Interest

(To be submitted in the letter head of the entity by a person authorised by the board of director or equivalent appropriate authority)

Date:

To,
K. Murugan,
Joint Director (IT)
Directorate of Education
Tel.: 011-23814151
Email: jditedu.delhi@gov.in

Dear Sir,

Ref. : Expression of Interest EOI for "Software Design, Development, Implementation, Training and Maintenance of Software in School Education "

Sir,
We, the undersigned, are hereby submitting below our Expression of Interest for the aforementioned project, which includes Technical Information.

EXPRESSION OF INTEREST

S.No.	Information Sought	Details to be furnished (Attach self attested copy)
1	Name and full address of the Company (copy registration certificate, Incorporation and constitution document) -Year of Establishment -Date of Registration	
2	Details of Registration Certificate, Service Tax Registration Certificate or PAN.	
3	Name, Address, email, Phone nos. and Mobile Numbers of Contact Person	
4	Detail of proposal (Attach a brief proposal detailing the nature of association proposed; model of operation; broad financial terms proposed; support expected from DOE; duration of association; terms and condition proposed etc.)	

5	Demonstrated Experience in the specified Areas: i) Details of project undertaken in the education sector. The details should be give a year wise break up of number of project done, impact achieved, budget utilised and number of students / teachers / beneficiaries targeted along with brief details of the various projects. ii) Details of previous partnership. The details should include: Name of partner, Contact details, Nature of partnership, project outcomes, any other relevant information. iii) Documents success stories iv) 3rd party Evaluation / Reports /Research paper published.	
6	The Vendor should have a minimum turnover of Rs. 30.00 Crores in each of the last 3 financial years.	
7	The Vendor should have existence in India for more than 3 years	
8	The vendor shall have their branch office in Delhi/NCR.	
9	The vendor must not have been declared insolvent/ bankrupt or should not have filed for insolvency/ bankruptcy or in the process of being declared bankrupt before any designated authority.	
10	The vendor should not have been blacklisted by any of the State/Central Government or organizations of the State/Central Government in India in the past three years.	
11	Acceptance to the terms and conditions of EOI.	

I/We hereby declare that all the information and statements made in this Proposal are true and accept that any of our misrepresentations contained in it may lead to our disqualification.

I/We hereby declare that our company has not been debarred / black listed by any Government / Semi Government organizations. I further certify that I am the competent authority in my company authorized to make this declaration.

I/We hereby acknowledge the right of the DOE to reject our Application without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.

Yours sincerely,

Authorized Signatory [In full and initials]: Name and Title of Signatory:

Company Seal